

Homelessness Review - Activities Register



Activity	Outcome	Demograph	Organisation	Resources	Challenges	Comments / Improvements
Find Your Home Scheme	Secure accommodation	Families	LBB	General Fund/DHP	High rental costs, competitive market, resistance to renting privately on the part of applicants who have a preference for permanent social housing; landlords sometimes reluctant to take tenants in receipt of HB.	Build relationships with more landlords both within Brent and in more affordable areas. Continuing to manage client expectations through literature and information sessions.
Domestic Abuse Service	Provide support	All	LBB/Advance	General Fund	Increasing awareness of the service and the various forms of support available. Unprecedented levels of demand for the service since its inception suggest that DA is a more widespread problem than previously thought.	Publicising the service and raising awareness about the unacceptability of DA including its non-physical forms.
Sanctuary Scheme	Provide support	All	LBB/Safe Partnership	General Fund	A fine balance of judgement is sometimes involved to determine whether it is safe for someone to remain in a property with safety adaptations or whether it is better for them to move elsewhere.	Ensure that investigations of an excellent quality are conducted (would improved partnership working with the Police help?) and manage client expectations.
Redevelopment of Knowles House	Secure accommodation	All	LBB	GLA grant/LBB borrowing		92 Temporary accommodation units and 57 NAIL units. Provisional handover date Dec 2021.
Redevelopment of London Road Site for use by homeless	Secure accommodation	All	LBB	GLA grant/LBB borrowing		25 NAIL, 92 General needs and 53 Temporary units. 2022/2023 handover.
Resettlement Service from HRS to move on - PRS/SH	Secure accommodation	Single	LBB	General Fund	Ensuring a sufficient and consistent supply of suitable, affordable properties.	Increase procurement activities and put in place more stringent measures to ensure quality of properties at viewing and handover.
Capital Letters	Secure accommodation	Families	Capital Letters	MHCLG Grant	Welfare reform, particularly impacting families wishing to remain within London and the South East. Increasing rental rates within the area mean that landlords can command more money from tenants who are not reliant upon HB.	Joint working through to increase supply of PRS properties for PRSO/TA
HRA, a council-owned company that is acquiring properties to be let as long term PRS homes at LHA rents to end the main homeless duty.	Secure accommodation	All	LBB	General Fund	A long term investment for the Council but it can take some time for these properties to come on line.	
Actively seeking other development sites within Brent and elsewhere to increase supply of affordable housing to meet demand.	Secure accommodation	All	LBB	GLA grant/LBB borrowing	Land is currently at a premium in Brent and in London generally. Any properties built as a consequence of such an enterprise would take a significant amount of time to come on line.	Consider quicker to construct alternatives, such as porta-cabin style properties for use as TA/move on accommodation. LB Ealing have done this.
Incentives and support for under-occupying social housing tenants who wish to downsize.	Secure accommodation	All	LBB	General Fund	This is a purely voluntary scheme and people are understandably often reluctant to give up the familiarity of a family home that they have inhabited for many years.	Publicise the incentives more regularly and provide more individualised support with the process of moving.
Hospital Liaison Officer (x2)	Prevent homelessness	Single	LBB (Singles Team)	Adult Social Care	A general lack of move-on accommodation that provides appropriate levels of support to people transitioning from hospital care.	Work in partnership with Social Services to provide more units of supported accommodation for those leaving hospital who are not able to live with complete independence.
Probation Liaison, including MAPPA attendance	Provide support	Single	LBB (Singles Team)	General Fund	Supply of suitable properties in appropriate locations, i.e. that ensure the safety of both the applicants and the general public. Also shortages of supported accommodation for those who have become vulnerable due to incarceration/are not ready to live independently.	Increase supply of both general needs and supported accommodation.
Assertive Street Outreach Service	Provide support	Rough Sleepers	St. Mungo's	General Fund	Locating those in need of assistance and capturing associated data accurately.	
Homelessness, Resettlement and Advice service	Provide support	Rough Sleepers	St. Mungo's	General Fund	and ensuring that there is sufficient support available to them not only in respect of housing but also health care, job opportunities, training (including tenancy sustainment), drug and alcohol abuse. Supply of affordable properties, especially within London and the South East.	More joined-up working between all agencies as facilitated by new protocols.
Housing First Service (to work intensively with 6 entrenched rough sleepers).	Secure accommodation	Rough Sleepers	St. Mungo's	RSI	It can be challenging to engage with this client group who can be reluctant to have involvement with the authorities, sometimes due to immigration issues or vulnerabilities such as drug and alcohol addiction. Limited capacity.	Case studies could be used to publicise how we have assisted a variety of different rough sleepers in a variety of ways.
Rapid Assessment Hub	Prevent homelessness	Rough Sleepers	St. Mungo's	RSI		
Mental Health Housing Officer	Provide support	Rough Sleepers	St. Mungo's	RSI	Dealing with gaps in provision between the homeless legislation and social care legislation, particularly in relation to mental capacity.	Improved joint working protocols between housing, social care and mental health services.
Rough Sleeper Sex Worker Outreach Service	Prevent homelessness	Rough Sleepers	St. Mungo's	RSI	Dealing with barriers to engagement, including immigration issues, exploitation, drug and alcohol addiction.	Greater publicity of service available. Joined up support opportunities for sex workers with focus on health care, employment and training, safeguarding.
Somewhere Safe to Stay	Prevent homelessness	Rough Sleepers	West London/St. Mungo's	MHCLG & West London Partnership		
No First Night Out	Prevent homelessness	Rough Sleepers	No First Night Out	MHCLG & West London Partnership		
No Second Night Out	Prevent homelessness	Rough Sleepers	St. Mungo's	MHCLG & West London Partnership		
Severe Weather Emergency Provision (SWEPE) in-line with MHCLG guidelines.	Prevent homelessness	Rough Sleepers	LBB	General Fund	Engaging with those who are reluctant to have dealings with the authorities in order to prevent cold weather deaths.	Raising awareness of the help available at times of severe weather. Clarifying that this form of assistance is extra-statutory in nature.
Brent Sanctuary of Shelter	Prevent homelessness	Rough Sleepers	Brent Multi-Faith Group	Voluntary Donations	Purely dependent upon voluntary donations. Limited capacity.	Raise awareness of the shelter and encourage donations and volunteers. Assist with move-on where possible.
Statutory Homelessness Assessment Process under the Part 7 of the 1996 Housing Act, as amended.	Prevent homelessness	Families	LBB - Housing Options	General Fund	Encouraging applicants to approach as early as possible to give us the best possible chance to prevent homelessness. Lack of affordable, family sized accommodation within London and the South East, exacerbated by welfare reform. Managing client hopes/expectations in relation to settled social housing.	Continue to manage client expectations and raise awareness about the limitations of the HRA. Prevent homelessness wherever possible and consider providing training to help people to sustain tenancies once they have them. Ensuring that client data in respect of this process is captured as comprehensively and accurately as possible.

Statutory Homelessness Assessment Process under the Part 7 of the 1996 Housing Act, as amended.	Prevent homelessness	Single	LB8 - Singles Team	General Fund	Encouraging applicants to approach as early as possible to give us the best possible chance to prevent homelessness. Lack of affordable accommodation within London and the South East, exacerbated by welfare reform and the HB rules for under 35's (shared accommodation rate). Managing client hopes/expectations in relation to settled social housing.	Continue to manage client expectations and raise awareness about the limitations of the HRA. Prevent homelessness wherever possible and consider providing training to help people to sustain tenancies once they have them. Ensuring that client data in respect of this process is captured as comprehensively and accurately as possible.
SHPS	Prevent homelessness	Single	Thames Reach and Crisis	General Fund/MHCLG	Managing client expectations and encouraging applicants to be pro-active about sourcing their own accommodation.	raise awareness about the limitations of the HRA. Prevent homelessness wherever possible and consider providing training to help people to sustain tenancies once they have them. Ensuring that client data in respect of this process is captured as comprehensively and accurately as possible.
Statutory Out of Hours Housing Service.	Provide support	All	LB8 - Housing Options	General Fund	It is key to ensure that sufficient numbers of suitable accommodation units are available to operate this service and that they can be accessed during unsociable hours.	Appropriate use and distribution of resources.